

# RE-INVITATION OF SEALED BIDS

Siddhartha Bank re-invites sealed bids from firms/companies for **“Managed Service for Security Information and Event Management (SIEM) and Security Operation Centre (SOC) solution”**

First Published Date	: 03 October 2023 (Kantipur National Daily)
Second Published Date	: 06 November 2023 (Karoobar National Daily)
Bid Document Fee	: NPR 1,000
Bid Security Amount	: 5% of the total upfront cost (1 year) proposed with 6 months validity
Performance Bond	: 10% of the total final cost till completion of the project
Extended Submission Deadline	: 20 November 2023, Within 5 PM
Submission Place	: General Administration Department at Hattisar, Kathmandu

## Minimum Eligibility/Criteria:

- The bidder should be registered entity in Nepal with official PAN/Tax registration and in existence for at least 3 years.
- Bidder should have prior experience with supply, implementation, deployment and support for SIEM and SOC solution. In case the bidder do not have their own SOC, they can associate with a qualified SOC solution provider. However, a written agreement between the two service providers is required and the prime responsibility should be taken by the primary bidder.
- The proposed solution should be ranked in Gartner Magic Quadrant as Leaders or Challengers in any of the past 3 consecutive years' publication for SIEM.
- Bidder should submit Manufacturer's Authorization Form from the respective principal SIEM Product OEM.
- Bidder should have at least 1 OEM certified SIEM engineer for the deployment and support of the proposed solution and 3 certified analysts for 24x7 SOC monitoring (certifications requirement listed in technical specifications of Request for Proposal document). Both Engineers and Analysts should be on payroll for at least past 6 months.
- The proposed SIEM solution must be latest stable release by the principal OEM and should not be end of life in next 5 years.
- The SIEM solution should be at Bank's premises or can be delivered via Cloud solution (SaaS model) and SOC should be provided in co-managed service modality by the Bidder.
- There should be at least 2 analysts dedicated for bank 24x7 for SIEM/SOC monitoring in SOC Center. Bidder can assign more than two resources as appropriate and meet Bank SLA requirements with the selected bidder.
- Bidder should ensure the security of SIEM/SOC environment if solution is delivered via cloud.
- The professional implementation service of the proposed SIEM solution must be carried out by OEM or Certified Service Partner, local or out of the country. Evidence documents from OEM or any public link references as a service partner to be provided.

The detailed scopes of work and terms & conditions can be found in the Request for Proposal document. Interested parties meeting above eligibility criteria can obtain RFP from the Bank's General Administration Department during office hours upon deposit of nonrefundable bid document fee.

**Note:** The Bank reserves the right to accept/reject any or all proposals with or without assigning any reasons whatsoever.



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